



Coventry City Council

Public report
Cabinet

Scrutiny Co-ordination Committee
Cabinet

10 October 2018
30 October 2018

Name of Cabinet Member:

Cabinet Member for Policy and Leadership – Councillor Duggins

Director approving submission of the report:

Chief Executive

Ward(s) affected:

All

Title:

Council Plan 2017/18 end of year performance report

Is this a key decision?

No

Executive summary:

The Council Plan is Coventry City Council's corporate plan. It sets out the Council's strategic direction and priorities for the city: the Council seeks to promote the growth of a sustainable economy; is committed to reform so that everybody, including our most vulnerable residents, can share in the benefits of the city's growth; underpinned by a Council that enables local partners and communities to work together to solve local problems; at a time when the Council has to deliver its priorities with fewer resources.

This end of year performance report sets out the progress made towards the Council's vision and priorities in 2017/18. The report uses indicators, contextual information, and comparative information to describe and explain how performance of the city and the Council compares to previous years, and to other places.

This year, the Council Plan has been reviewed and rebranded in line with the emerging One Coventry approach; and this report also sets out a revised performance management approach for the Council, building upon the work programme set out in last year's performance report and responding to emerging developments in the performance management field.

Recommendations:

Scrutiny Co-ordination Committee is asked to:

1. Consider the Council's performance as set out in the performance report.
2. Identify any issues they may wish to raise to Cabinet.
3. Identify areas that Scrutiny Co-ordination Committee or other Scrutiny Boards may wish to address as part of this year's scrutiny work programme.

4. Take note of “One Coventry”, the rebranded Council Plan, and the Council’s revised performance management approach.

Cabinet is asked to:

1. Consider any recommendations from Scrutiny Co-ordination Committee.
2. Approve the performance report.
3. Consider the Council’s performance this year and identify areas that they wish to address in further detail.
4. Take note of “One Coventry”, the rebranded Council Plan, and the Council’s revised performance management approach.

List of appendices included:

Appendix I – One Coventry: Council Plan 2016-2024

Appendix II – Council Plan 2017/18 end of year performance report

Appendix III – Table of indicators

Appendix IV – Performance management framework

Background papers:

None

Other useful documents:

Council Plan www.coventry.gov.uk/councilplan/

Council’s performance and open data www.coventry.gov.uk/performance/

Performance management framework <https://smarturl.it/PMF>

Equality objectives www.coventry.gov.uk/equality/

Statement of accounts www.coventry.gov.uk/statementofaccounts/

Has it been or will it be considered by Scrutiny?

Yes – Scrutiny Co-ordination Committee 10 October 2018

Has it been or will it be considered by any other Council Committee, Advisory Panel or other body?

No

Will this report go to Council?

No

Report title:
Council Plan 2017/18 end of year performance report

1. Context (or background)

- 1.1 The Council Plan (Appendix I) is Coventry City Council's corporate plan. It sets out the Council's vision and priorities for the city. The current plan is for the period 2014 to 2024; and it was last refreshed in 2016. This year, the Council Plan has been reviewed and rebranded in line with the Council's emerging One Coventry approach which is intended to lead to services and teams across the Council working smarter and in a more joined-up way.
- 1.2 The Council seeks to promote the growth of a sustainable economy; is committed to reform so that everybody, including our most vulnerable residents, can share in the benefits of the city's growth; underpinned by a Council that is enabling communities to solve local problems, at a time when the Council has to deliver its priorities with fewer resources.
- 1.3 The 2017/18 end of year performance report (Appendix II) sets out the progress made towards the Council Plan from April 2017 to March 2018. The report uses indicators, contextual information, and comparative information to describe and explain how the performance of the city and the Council compares to previous years, and to other places. Where possible, the report compares progress with previous years; and where previous data is unavailable, the data forms the baseline against which to measure future progress.
- 1.4 The Council's key performance indicators are summarised in Appendix III. More details, including a publication schedule, trends, comparator data, progress reports, maps, additional infographics, and references, is available on the Council's information and statistics hub at www.coventry.gov.uk/infoandstats/. Open data is also published on GitHub at <https://smarturl.it/CovPerformanceData>. In addition, data that set out the impact and progress made this year for groups with protected characteristics as set out in the Council's equality objectives, and towards the Council's Marmot (health inequalities) agenda.
- 1.5 The Council's priorities are delivered through strategies aligned to the Council Plan; as set out in the performance management framework. As part of the performance management process, leadership teams within each directorate and the corporate leadership team have been involved in ensuring that the organisation's key strategies are aligned to the Council Plan.
- 1.6 This report also introduces a revised performance management approach for the Council, building upon the work programme described in last year's performance report to improve transparency and good governance and streamlining performance reporting (see 2016/17 end of year performance report to Cabinet, section 2.4) and responding to emerging research, evidence and developments in the performance management field.

2. Options considered and recommended proposal

- 2.1 The Council Plan performance report is measured using **67** indicators. At the end of 2017/18, **42** indicators improved or stayed the same; **17** indicators got worse; we can't say for **7** indicators; and progress is not available for the remaining **1** indicator because it is updated every other year. This means, at the end of year, **71%** of directional indicators (excluding can't say or not applicable) have improved or stayed the same. This progress has been made in the context of continued and sustained reduction in the overall resources available to the Council – with the Council receiving £107m less core government grant in 2017/18 than the equivalent figure it received in 2010/11.

- 2.2 The performance report not only sets out how the Council is performing towards its priorities, but also, as many of the Council's key priorities have an equality dimension or address an inequality caused by social deprivation, the report also sets out how the Council is addressing these inequalities. Detailed progress updates illustrating the Council's progress towards its equalities objectives and Marmot priorities (health inequalities) are discussed at relevant Cabinet Member meetings as appropriate.
- 2.3 Members are asked to consider the Council's performance towards the Council's priorities as set out in the performance report, and to identify areas and issues to be addressed through relevant work programmes, boards, and committees.

3. Results of consultation undertaken

- 3.1 The Council has consulted with employee representatives, community and interest groups, and partner organisations to help the Council achieve its equality objectives.
- 3.2 Where appropriate, this report uses residents' perceptions to help understand residents' views of the Council and the city. This report includes findings from the Household Survey 2018 and the Youth Survey 2018.

4. Timetable for implementing this decision

- 4.1 This year, the Council Plan has been reviewed and rebranded in line with the emerging One Coventry approach and a revised performance management approach has been introduced building on the work programme described in last year's performance report to improve transparency and good governance and streamlining performance reporting. The new approach will help bring better and more regular information updates about the performance of the city and the Council on the information and statistics web pages at www.coventry.gov.uk/infoandstats/.

5. Comments from the Director of Finance and Corporate Services

5.1 Financial implications

There are no financial implications for this report.

5.2 Legal implications

The single data list sets out a list of all the datasets that local government must submit to central government. In addition, the Government's local government transparency code sets out the minimum data that local authorities should be publishing; the frequency it should be published; and how it should be published. There is no requirement placed on local authorities to publish a report on its performance or any requirement on the Council to publish performance on any particular measures.

Coventry City Council does so as it is committed to providing information that helps the Council work together with neighbours and partners, fulfilling its Council Plan priorities; and sees it as good practice to do so.

6. Other implications

6.1 How will this contribute to achievement of the Council's key priorities?

The performance report sets out the progress made towards the Council Plan, that is, the Council's key priorities. The performance management framework sets out how the Council plans and organises the resources at its disposal to achieve the vision and priorities, as set out in the Council Plan.

6.2 How is risk being managed?

The performance report helps the Council manage risk by measuring and reviewing progress in relation to the priorities of the Council Plan. It identifies areas where we are making good progress, areas where progress is not as expected, and areas where the Council needs to take corrective action.

6.3 What is the impact on the organisation?

The Council Plan impacts on the whole organisation. Effective performance management arrangements at all levels will help to ensure that the Council's priorities are delivered.

6.4 Equalities / EIA

The Council's performance management framework and reporting arrangements must have due regard to the public sector equality duty under section 149 of the Equality Act 2010. This includes the need to eliminate unlawful discrimination, harassment, and victimisation; to meet the needs of people regardless of their background; and to encourage all people to participate in public life, or in other activities where their participation is low.

A number of the key priorities set out in the Council Plan are also equality objectives. In addition, a specific set of equality objectives has been agreed and progress against these is reported annually to the Cabinet Member (Policing & Equalities). This contributes to meeting the Equality Act 2010 (Specific Duties) Regulations 2011.

6.5 Implications for (or impact on) the environment

Progress is measured through air quality measures, energy use, and carbon dioxide emissions from local authority operations.

6.6 Implications for partner organisations

Whilst this report reflects progress against the Council's priorities, it also includes actions and measures where the contribution of partners is essential to their delivery.

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